VA Advanced Care Coordination

We are well into implementing Advanced Care Coordination Program. Because of you, we have been able the provide 271 Veterans with intensive case management services quicker than ever before. Together we are making an impact and we are thrilled to collaborate with you!

Total Veterans in ACC: 379
Total Veterans referred by:

MCA: 22	**UCH: 271**
RMC: 61	**LMC: 17**
DH: 2	**PSL: 6**

Please call the ACC Social Workers at 720-857-2716 as soon as you are aware that a Veteran is in the emergency department so we can assist you with care coordination.

Case Study:

You referred a Veteran to us who visited your ED for swollen lymph nodes and having difficulty breathing and swallowing. We started working with the Veteran the day he was discharged from your ED. In addition to his medical concerns the Veteran was unable to pay his utilities, struggling to pay his rent and worried he was going to lose his housing, and struggling with depression and substance use. We were able to connect him to financial assistance for his rent and utilities and also link him to substance use treatment. Because of your referral this Veteran was able to have numerous needs taken care of that may not have been addressed if you had not notified us of his ED visit. Receiving this referral from you was so valuable in this process of helping the Veteran! Thank you so much for your collaboration with us!

VA | U.S. Department of Veterans Affairs